



Evaluation

Sample Feedback Form

How well could you hear & follow things during this meeting/event?

Your name [if required]: _____

Meeting/event attended: _____

Venue: _____ Date of meeting/event: _____

1. How well could you hear & follow the main speakers at this event / meeting?

very easily
 quite easily
 neutral
 quite poorly
 very poorly

Other (please explain) _____

2. How well could you hear & follow questions & comments made by other attendees?

very easily
 quite easily
 neutral
 quite poorly
 very poorly

Other (please explain) _____

3. Did any of the following issues affect your experiences? Tick all that apply.

<input type="checkbox"/> microphone was not good enough quality or not used effectively or at all	<input type="checkbox"/> rapid changes in discussion topics made it hard to follow what was being said
<input type="checkbox"/> people did not speak clearly or loudly enough	<input type="checkbox"/> I couldn't always see the faces of speakers so it was hard to use lipreading to help me
<input type="checkbox"/> acoustics in the room were poor so noise reverberated and spread	<input type="checkbox"/> lighting in the room wasn't good for lipreading
<input type="checkbox"/> noise from passing traffic or other external source	<input type="checkbox"/> hearing loop wasn't available or didn't provide clear sound, or wasn't set at the right volume
<input type="checkbox"/> noise from elsewhere in the building	<input type="checkbox"/> people lacked hearing and deafness awareness
<input type="checkbox"/> noise from conversational chatter	<input type="checkbox"/> Other – please state
<input type="checkbox"/> noise from a ventilation system or similar	
Comments:	

4. How well could you hear & follow people when chatting informally during breaks or networking opportunities?

very easily
 quite easily
 neutral
 quite poorly
 very poorly

Other (please explain) _____



5. Did any of the issues below affect your experiences of chatting with others? Tick all that apply.

<input type="checkbox"/> people not speaking clearly or loudly enough	<input type="checkbox"/> I couldn't always see people's faces so it was hard to use lipreading to help me
<input type="checkbox"/> acoustics in the room were poor so noise reverberated and spread	<input type="checkbox"/> lighting in the room wasn't good for lipreading
<input type="checkbox"/> noise from passing traffic or other external sources	<input type="checkbox"/> assistive equipment I was using didn't perform effectively enough
<input type="checkbox"/> noise from elsewhere in the building	<input type="checkbox"/> people lacked hearing and deafness awareness
<input type="checkbox"/> noise from conversational chatter	<input type="checkbox"/> rapid changes in topics of discussion made it hard to follow what was being said
<input type="checkbox"/> noise from a ventilation system or similar	<input type="checkbox"/> Other – please state
Comments:	

6. Did you find the meeting room uncomfortably noisy at any time?

Yes (please explain) _____

No

7. Did the way you heard and followed things negatively affect your experience in any way?

yes, definitely
 yes, maybe
 not sure
 not really
 not at all

8. If yes, would you consider not attending the same event/meeting in the future because of this?

yes, definitely
 yes, maybe
 not sure
 not really
 not at all

9. Overall, how would you score your experience of being able to hear, listen and follow things at this event/meeting? 1 = terrible and 10 = excellent.

Terrible Excellent

1 2 3 4 5 6 7 8 9 10

ABOUT YOUR HEARING

What is your hearing like? Very good / good Hearing loss or other (please tell us more)

Do you use hearing aids, Cochlear Implant or BAHA?

<input type="checkbox"/> No	<input type="checkbox"/> hearing aids - always	<input type="checkbox"/> hearing aids - sometimes
<input type="checkbox"/> BAHA	<input type="checkbox"/> Cochlear implant	<input type="checkbox"/> Other (please state)

This feedback form is a template from Ideas for Ears, a not-for-profit organisation run by people with hearing loss that gathers & shares data on how easily people with different hearing abilities can access, contribute to, and enjoy meetings & events. www.ideasforears.org.uk | info@ideasforears.org.uk